



ANZ Staff Super partners with Link Group to offer outstanding services and customer experience to members

- Five-year partnership deal with Link Group extends scaled technology platforms and digital solutions, including contact centre and financial advice services to ANZ Staff Super.
- ANZ Staff Super will be able to access extended customer experience solutions, increased security capabilities as well as information, guidance and support services.

24 August 2023: Link Group's Retirement & Superannuation Solutions business and ANZ's Australian Staff Superannuation Scheme have finalised a deal that will see Link Group deliver its market leading administration platform, digital solutions, contact centre and financial advice services to more than 30,000 ANZ employees.

The transition is expected to complete in 2024, at which time ANZ Staff Super members will also benefit from Link Group's trusted superannuation and pension technology platforms, in addition to an improved customer experience along with best-in-class information security technology to protect member assets and data.

With the increasing urgency across the super industry making retirement a top priority, this partnership gives the fund access to Link Group's PathFinder retirement platform with growing relevance for more than a third of ANZ Staff Super members aged 50 and over.

Dee McGrath, CEO Retirement & Superannuation Solutions, Link Group said the Link Group team is excited to welcome its newest client ANZ Staff Super and look forward to enhancing their retirement solutions.

"We're thrilled for the opportunity to partner with ANZ Staff Super, leveraging our proven technology platforms and data management as part of our commitment to growing the RSS business in Australia.

"We recognise the importance of data security practices and the standards required of Australian banks. In the super industry, information security is paramount and Link Group takes this responsibility seriously as we safeguard the financial futures of countless Australian families.

"Our focus now is on facilitating a smooth transition for ANZ Staff Super members. We have a proven track record and our teams know exactly what it takes to ensure a seamless transition, from the technology to behind-the-scenes processes and user experience," said McGrath.

Paul Rosam, Senior Manager, ANZ Staff Superannuation said the decision to appoint Link Group would deliver better experiences and support for members.

“I am really excited to announce that we’ve entered into an agreement to transition our member and administration services to Link Group. This is an exciting initiative for members, as we think Link Group is the right partner to make our member services offering even more engaging. This is a significant project and we are planning on the transition being completed in mid-2024,” said Rosam.

ANZ Staff Super is one of Australia’s largest corporate superannuation funds with 30,000 members and \$6 billion under management.

With over 11 million accounts globally and representing more than 40 per cent of the Australian market, Link Group's Retirement & Superannuation Solutions division counts some of the nation's largest superannuation funds amongst its clients and combines its proprietary technology, scaled process efficiency and the exceptional skills of its people to deliver comprehensive solutions to funds across Australia, the United Kingdom, Hong Kong and New Zealand.

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About Link Group (ASX: LNK)

Link Administration Holdings (Link Group) is a global, digitally enabled business connecting millions of people with their assets – safely, securely and responsibly. From equities, pensions, and superannuation to investments, property, and other financial assets, we partner with a diversified portfolio of global clients to provide robust, efficient, and scalable services, purpose-built solutions and modern technology platforms that deliver world-class outcomes and experiences.

We help manage regulatory complexity, improve data management, and connect people with their assets through exceptional user experiences that leverage our people's expertise combined with technology, digital connectivity, and data insights.

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